

# Product Analysis Request

*How to send Aprehend samples for active ingredient viability testing.*  
**Do not send samples without prior authorization from Rockwell Labs Ltd.**  
*Samples received without prior communication will be discarded.*

This is a free service offered by Rockwell Labs Ltd and limited to 4 samples per request. Although we make every effort to produce results quickly, testing may take up to 2 weeks. Lot number is required for testing (Figure 1).

Please follow the instructions and provide all information requested on this form. Rockwell Labs Ltd reserves the right to decline testing if these directions are not followed or information is incomplete. Samples must arrive at Rockwell Labs Ltd within 3 days of sample collection. Send this completed form and samples via USPS Priority Mail, FedEx 2-Day, or UPS 2nd Day Air to: Rockwell Labs Ltd, Attn: Laboratory, 1257 Bedford Ave, North Kansas City, MO 64116



**Figure 1** Lot number and expiration date are required. Find this information on the bottle.

There are two ways to send Aprehend samples for analysis.

## 1) Cotton swab method - Preferred Method

- This method allows you to keep your bottle for immediate use if results illustrate viable product.
- Cotton swab samples in zipper-seal bags must arrive at Rockwell Labs Ltd within 3 days of sample collection.

**Step 1)** Invert and shake the Aprehend bottle well.



**Step 2)** Dip a cotton swab in the Aprehend.



**Step 3)** Place the swab in an unused zipper-seal bag. Label the bag and send it immediately.



## 2) In the original Aprehend bottle.

- Send your Aprehend sample in its original container.
- DO NOT transfer sample to a different bottle. Contamination is likely and accurate testing is impossible.
- Volume required: 0.1 to 0.5 fl oz
- ALWAYS place the bottle in a ziplock bag in case of leakage.
- If testing results in viable product, you can choose to have the product returned to you (shipping charges may apply).

### Required Information

Company name \_\_\_\_\_

Contact name \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

City, state, postal code \_\_\_\_\_

Aprehend Lot# \_\_\_\_\_ Expiration date \_\_\_\_\_

Why are you requesting this test? Please describe the situation or circumstances that cause you to have concern about its efficacy. \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

We will email your results as soon as they are available. If you would like to discuss the results, please contact us at 800-891-8610, ext. 0.